

Appendix A to Part 92—Notice Informing Individuals About Nondiscrimination and Accessibility Requirements and Nondiscrimination Statement:

Discrimination is Against the Law

Borland-Groover Clinic complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Borland-Groover Clinic does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Borland-Groover Clinic:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Vicki King, Compliance Office

If you believe that **Borland-Groover Clinic** has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Vicki King, Compliance Officer
4800 Belfort Road, Jacksonville, FL. 32256
904-398-7205, Toll Free @ 1-866-268-3297, or email vking@bgclinic.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Vicki King, Compliance Officer is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at:

<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Appendix B to Part 92—Tagline Informing Individuals With Limited English Proficiency of Language Assistance Services

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-904-398-7205 (TTY: 1-866-268-3297)

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-904-398-7205 (TTY: 1-866-268-3297)

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-904-398-7205 (TTY: 1-866-268-3297)

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-904-398-7205 (TTY: 1-866-268-3297)

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-904-398-7205 (TTY : 1- 866-268-3297)

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-904-398-7205 (TTY: 1-866-268-3297)번으로 전화해 주십시오.

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-904-398-7205 (TTY: 1-866-268-3297)

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-904-398-7205 (телетайп: 1-866-268-3297)

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-904-398-7205 (TTY: 1-866-268-3297)

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-904-398-7205 (ATS : 1-866-268-3297)

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-904-398-7205 (TTY: 1-866-268-3297)

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-904-398-7205 (TTY: 1-866-268-3297)

تظوح لم 1-904-398-7205 مقرب لصتا. ن اجم اب لكل رفاوتت ةىوغلل ةدعاسملا تامدخ ناف، ةغلل ركذا شدحتت تنك اذا: **تظوح لم** همصلا مكبل او: 1-866-268-3297). مقر (1-904-398-7205)

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-904-398-7205 (TTY:1-866-268-3297) まで、お電話にてご連絡ください。

دیری گب. امش یارب ناگیار تروصب ینابز تالی هست، دینک یم وگتفگ یسراف نابز هب رگا: **هجوت s** ف یم دش اب اب. (1-904-398-7205 (TTY: 1-866-268-3297) س امت